

# FAQS...

## **When should we start to think about our Wedding Stationery?**

Get in touch with us about a year before your date to ensure there we have availability. Our diary is open 2 years ahead and we only have a limited number of weddings we can take on each month. The most popular months can fill up over a year in advance. When booked into our diary, we require a £50.00 non refundable design fee to secure your date.

## **When should we send out our Wedding Stationery?**

Save The Dates - Are sent out around 9-12 months before your big day. However, if you are having a destination wedding we recommend sending these out even earlier 12-18 months before your date to give your guests plenty of notice for booking flights etc...

Day Invitations - Should be sent out 6 months prior to your date gives your guests plenty of notice about your day. We recommend asking for your RSVP replies back no later than 2 months before your date.

Evening Invitations - We recommend seeing these out 6 months prior to your date after you have sent your day invitations. Sending your evening invitations out a month after your day gives you the opportunity to move an evening guest to a full day guest if you get any cancellations without making the guest feel like they are a second choice!

On The Day Stationery - Once you have received all of your replies and have a finalised confirmed guest list we recommend organising your On the Day items of Stationery. Details for table plans and placenames MUST be made available to us no later than 6 weeks prior to the date of your wedding in order for us to guarantee we can design and manufacture in time.

Thank you Cards - Once your day is over we recommend organising your thank you cards to go out about a month after your big day to thank you guests!

## **How many invitations do I need to buy?**

We always recommend 1 per household with a few extra just in case. It is very costly to re-print only a few so you're better to have some spares handy.

## **How long will my stationery take to be delivered?**

Once approved for printing. Your design takes approx 7 working days to arrive to us from the printer then a further 2 weeks to be cut, assembled and packaged and sent to you this can vary depending on how busy we are. We work on all orders in order of wedding date.

## **Can I order a sample?**

As all of my designs are bespoke, we can't offer any physical, hard copy samples of your design however we can offer a sample of an existing design to let you see the quality and finish of our products.

## **Do you ship overseas?**

All orders are sent by DPD and must be signed for.

## **Do you offer Consultations?**

Yes we do! As we are not currently in a showroom yet, we are only be able to consultations at weekends at the moment. However we are always more than happy to meet for a coffee and chat to discuss options. We are based l'm Coatbridge so if you would like to meet just send us an enquiry through the website or email and we can get something booked in.